

## **Computer Masters of Kansas City announces GoToAssist**

*Computer Masters offers virtual-remote desktop/server support with Citrix GoToAssist Technologies...*

Kansas City, MO, March 27th, 2006 – Computer Masters, LLC, Masters of Information Technology and the regions best and most unique technical support firm, today announced a strategic partnership with Citrix GoToAssist. Citrix GoToAssist is a pioneering technology which allows technicians to support users from anywhere in the world as if the technician is physically on the clients machine.

“This partnership represents the very best the technology industry has to offer businesses, Computer Masters wishes to utilize the alliance with Citrix GoToAssist, and provide the best in cutting-edge support to the customer,” said Mike Cleveland, Computer Masters Chief Technology Officer and majority owner. “This technology is amazing, no firewalls to take down, and Computer Masters identified the benefits of this alliance and offers the customer what they deserve but usually settle for less with other firms. We can support all clients with this amazing new technology in real-time, anywhere in the world, and 24/7/365. With this type of technology, the customer should never settle for less. By utilizing the founders unique knowledge and experiences in high and lower level support infrastructures, our clients are assured an excellent support session backed by the best remote-technology vendor in the world Citrix.

### **About Citrix GoToAssist**

Citrix GoToAssist, the #1 remote technical support solution, is an online service that enables support staff to view, control, and trouble-shoot user desktops, increasing user satisfaction and productivity and lowering support costs. The service requires no client software or additional resources, works automatically and securely through virtually every firewall, performs well even over dial-up connections, and integrates into existing infrastructure.

### **About Citrix**

Citrix Systems, Inc. (Nasdaq:CTXS) is the global leader and most trusted name in on-demand access. More than 180,000 organizations around the world rely on Citrix to provide the best possible access experience to any application for any user. Citrix customers include 100% of the Fortune 100 companies and 98% of the Fortune Global 500, as well as hundreds of thousands of small businesses and individuals. Citrix has approximately 6,200 channel and alliance partners in more than 100 countries. Citrix annual revenues in 2005 were \$909 million. Learn more at <http://www.citrix.com>.

### **About Computer Masters**

Conceptualized in 2003 by Mike Cleveland & contributing partners, Computer Masters, L.L.C. is a regional technical support company that offers a unique and refreshing vision of the technical support industry for businesses. Computer Masters offers the client guaranteed results, same day response, one-hour onsite\*, and 24/7/365 support and monitoring. Computer Masters takes unique and innovative approaches to not only support it's clients, but in also providing a family atmosphere to its employee's and contractors, this anomaly in an outsourced world is how Computer Masters of Kansas City earns their business, one at a time, and by word of mouth. Industry giants such as Dell, Microsoft, HP, IBM, GriSoft, Novell, Symantec, SuSE Linux, and Toshiba are a few of the many alliances and partnerships that Computer Masters retains. Computer Masters of Kansas City can be reached at (816) 587-0388 or at [www.kcComputerMasters.com](http://www.kcComputerMasters.com)

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